

Traffic Management Policy for Landlord Services

[Landlord Plus](#)

[Landlord Lightstream Mini](#)

[Landlord Lightstream Lite](#)

[Landlord Lightstream Pro](#)

Landlord Plus Traffic Shaping

Traffic Management Key Facts Indicator *

Section 1: Traffic management in relation to your broadband product (not including during busy times and places to manage network congestion see Section 2)			
Name of broadband product: Landlord Plus			
Use and availability of services, content, application and protocols on this product			
Are any services, content, applications or protocols always blocked on this product? **			NO
If so what?	<i>List</i>		
Are any services, content, applications or protocols always slowed down?			NO
If so what?	<i>List</i>		
Are any services, content, applications or protocols always prioritised?			NO
If so what?	<i>List</i>		
Are any managed services delivered on this product?			NO
If so what?	<i>This would highlight prioritisation of specific content or service and explanation of impact on</i>		
What impact?	<i>any other traffic</i>		
Data caps and downloads			
What are the download/upload limits or data usage caps on this product?			100GB
Is traffic management used to manage compliance with data caps and download limits?			YES
Under what circumstances?	Once download limit of 100GB has been used during peak hours of 6pm-Midnight within the month the service is slowed down for the remainder of the month to a broadband speed profile		
Level of speed reduction?	2Mbps down (Extended Information Rate), 1Mbps (Committed Information Rate)		
Duration of speed reduction?	Remainder of the month		
Is traffic management used in relation to heavy users?			YES
Under what circumstances?	Once 100GB has been used in peak hours		
Level of speed reduction?	2Mbps down (Extended Information Rate), 1Mbps (Committed Information Rate)		
Duration of speed reduction?	Remainder of the month		
Section 2: Traffic management to optimise network utilisation (what happens during busy times and places in addition to traffic management as described in section 1)			
Is traffic management used during peak hours?			NO
When are typical peak hours?	Weekdays:	Weekends:	
What type of traffic is managed during these periods? ***			
<i>Traffic type</i>	<i>Blocked</i>	<i>Slowed down</i>	<i>Prioritised</i>
Peer to Peer (P2P)	N/A	N/A	N/A
Newsgroups	N/A	N/A	N/A
Browsing/email	N/A	N/A	N/A
VOIP (Voice over IP)	N/A	N/A	N/A
Gaming	N/A	N/A	N/A
Audio streaming	N/A	N/A	N/A
Video streaming	N/A	N/A	N/A
Music downloads	N/A	N/A	N/A
Video downloads	N/A	N/A	N/A
Instant messaging	N/A	N/A	N/A
Software updates	N/A	N/A	N/A
Is traffic management used to manage congestion in particular locations?			NO
If so how?	The same practices are applied during peak hours		

* This KFI gives an overview of typical traffic management practices undertaken on this product; it does not cover circumstances where exceptional external events may impact on network congestion levels.

**This excludes any service, content, application or protocol that an ISP is required to block by UK law and child abuse images as informed by the list provided by the Internet Watch Foundation.

***If no entry is shown against a particular traffic type, no traffic management is typically applied to it, though overall network management rules shall apply

Landlord Lightstream Mini Traffic Shaping

Traffic Management Key Facts Indicator *

Section 1: Traffic management in relation to your broadband product (not including during busy times and places to manage network congestion see Section 2)			
Name of broadband product: Landlord Lightstream Mini			
Use and availability of services, content, application and protocols on this product			
Are any services, content, applications or protocols always blocked on this product? **			NO
If so what?	<i>List</i>		
Are any services, content, applications or protocols always slowed down?			NO
If so what?	<i>List</i>		
Are any services, content, applications or protocols always prioritised?			NO
If so what?	<i>List</i>		
Are any managed services delivered on this product?			NO
If so what?	<i>This would highlight prioritisation of specific content or service and explanation of impact on any other traffic</i>		
What impact?	<i>other traffic</i>		
Data caps and downloads			
What are the download/upload limits or data usage caps on this product?			500GB
Is traffic management used to manage compliance with data caps and download limits?			YES
Under what circumstances?	Once download limit of 500GB has been used during peak hours of 6pm-Midnight within the month the service is slowed down for the remainder of the month to a broadband speed profile		
Level of speed reduction?	10Mbps down, 1Mbps up		
Duration of speed reduction?	Remainder of the month		
Is traffic management used in relation to heavy users?			YES
Under what circumstances?	Once 500GB has been used in peak hours		
Level of speed reduction?	10Mbps down, 1Mbps up		
Duration of speed reduction?	Remainder of the month		
Section 2: Traffic management to optimise network utilisation (what happens during busy times and places in addition to traffic management as described in section 1)			
Is traffic management used during peak hours?			NO
When are typical peak hours?	Weekdays:	Weekends:	
What type of traffic is managed during these periods? ***			
<i>Traffic type</i>	<i>Blocked</i>	<i>Slowed down</i>	<i>Prioritised</i>
Peer to Peer (P2P)	N/A	N/A	N/A
Newsgroups	N/A	N/A	N/A
Browsing/email	N/A	N/A	N/A
VOIP (Voice over IP)	N/A	N/A	N/A
Gaming	N/A	N/A	N/A
Audio streaming	N/A	N/A	N/A
Video streaming	N/A	N/A	N/A
Music downloads	N/A	N/A	N/A
Video downloads	N/A	N/A	N/A
Instant messaging	N/A	N/A	N/A
Software updates	N/A	N/A	N/A
Is traffic management used to manage congestion in particular locations?			NO
If so how?	The same practices are applied during peak hours		

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Landlord Lightstream Lite Traffic Shaping

Traffic Management Key Facts Indicator *

Section 1: Traffic management in relation to your broadband product (not including during busy times and places to manage network congestion see Section 2)			
Name of broadband product: Landlord Lightstream Lite			
Use and availability of services, content, application and protocols on this product			
Are any services, content, applications or protocols always blocked on this product? **			NO
If so what?	List		
Are any services, content, applications or protocols always slowed down?			NO
If so what?	List		
Are any services, content, applications or protocols always prioritised?			NO
If so what?	List		
Are any managed services delivered on this product?			NO
If so what?	This would highlight prioritisation of specific content or service and explanation of impact on any other traffic		
What impact?	other traffic		
Data caps and downloads			
What are the download/upload limits or data usage caps on this product?			600GB
Is traffic management used to manage compliance with data caps and download limits?			YES
Under what circumstances?	Once download limit of 600GB has been used during peak hours of 6pm-Midnight within the month the service is slowed down for the remainder of the month to a broadband speed profile		
Level of speed reduction?	10Mbps down, 1Mbps up		
Duration of speed reduction?	Remainder of the month		
Is traffic management used in relation to heavy users?			YES
Under what circumstances?	Once 600GB has been used in peak hours		
Level of speed reduction?	10Mbps down, 1Mbps up		
Duration of speed reduction?	Remainder of the month		
Section 2: Traffic management to optimise network utilisation (what happens during busy times and places in addition to traffic management as described in section 1)			
Is traffic management used during peak hours?			NO
When are typical peak hours?	Weekdays:	Weekends:	
What type of traffic is managed during these periods? ***			
<i>Traffic type</i>	<i>Blocked</i>	<i>Slowed down</i>	<i>Prioritised</i>
Peer to Peer (P2P)	N/A	N/A	N/A
Newsgroups	N/A	N/A	N/A
Browsing/email	N/A	N/A	N/A
VOIP (Voice over IP)	N/A	N/A	N/A
Gaming	N/A	N/A	N/A
Audio streaming	N/A	N/A	N/A
Video streaming	N/A	N/A	N/A
Music downloads	N/A	N/A	N/A
Video downloads	N/A	N/A	N/A
Instant messaging	N/A	N/A	N/A
Software updates	N/A	N/A	N/A
Is traffic management used to manage congestion in particular locations?			NO
If so how?	The same practices are applied during peak hours		

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Landlord Lightstream Pro Traffic Shaping

Traffic Management Key Facts Indicator *

Section 1: Traffic management in relation to your broadband product (not including during busy times and places to manage network congestion see Section 2)			
Name of broadband product: Landlord Lightstream Pro			
Use and availability of services, content, application and protocols on this product			
Are any services, content, applications or protocols always blocked on this product?*			NO
If so what?		<i>List</i>	
Are any services, content, applications or protocols always slowed down?			NO
If so what?		<i>List</i>	
Are any services, content, applications or protocols always prioritised?			NO
If so what?		<i>List</i>	
Are any managed services delivered on this product?			NO
If so what?		<i>This would highlight prioritisation of specific content or service and explanation of impact on any other traffic</i>	
What impact?			
Data caps and downloads			
What are the download/upload limits or data usage caps on this product?			800GB
Is traffic management used to manage compliance with data caps and download limits?			YES
Under what circumstances?		Once download limit of 800GB has been used during peak hours of 6pm- Midnight within the month the service is slowed down for the remainder of the month to a broadband speed profile	
Level of speed reduction?		10Mbps down, 1Mbps up	
Duration of speed reduction?		Remainder of the month	
Is traffic management used in relation to heavy users?			YES
Under what circumstances?		Once 800GB has been used in peak hours	
Level of speed reduction?		10Mbps down, 1Mbps up	
Duration of speed reduction?		Remainder of the month	
Section 2: Traffic management to optimise network utilisation (what happens during busy times and places in addition to traffic management as described in section 1)			
Is traffic management used during peak hours?		NO	
When are typical peak hours?		Weekdays:	Weekends:
What type of traffic is managed during these periods?***			
<i>Traffic type</i>	<i>Blocked</i>	<i>Slowed down</i>	<i>Prioritised</i>
Peer to Peer (P2P)	N/A	N/A	N/A
Newsgroups	N/A	N/A	N/A
Browsing/email	N/A	N/A	N/A
VOIP (Voice over IP)	N/A	N/A	N/A
Gaming	N/A	N/A	N/A
Audio streaming	N/A	N/A	N/A
Video streaming	N/A	N/A	N/A
Music downloads	N/A	N/A	N/A
Video downloads	N/A	N/A	N/A
Instant messaging	N/A	N/A	N/A
Software updates	N/A	N/A	N/A
Is traffic management used to manage congestion in particular locations?			NO
If so how?		The same practices are applied during peak hours	

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***If no entry is shown against a particular traffic type, no traffic management is typically applied to it, though overall network management rules shall apply