

# Data Centre Facilities



## Installation Information

	Location					
System Monitoring	Leeds	Bristol	Hull	Chalfont (Outside M25)	London Docklands (2 sites available)	Reading
Co-location	✓	✓	✓	✓		✓
Managed Services			✓	✓	✓	✓
Standard Power Per Rack (kW)	2	2	2	2	2	2
Additional Power Available	No	Yes	Yes	Yes	No	Yes
Generator	N	N	N+1	N	N+1	N
UPS	N+1	N+1	N+1	N+1	N+1	N+1
AirCon	N	N+1	N+1	N+1	N+1	N+1
Fire Suppression	✓	✓	✓	✓	✓	
Power feeds (A & B)	✓	✓	✓	✓	✓	✓
Remote Hands			24/7	Office Hours	24/7	Office Hours
Backup Tape Management			24/7	Office Hours	24/7	Office Hours

### Managed Services Facilities

System Monitoring						
Ping			✓	✓	✓	✓
Hardware			✓	✓	✓	✓
Operating System			✓	✓	✓	✓
Applications			✓	✓	Optional	Optional
Supported Hardware Management						
Reactive			✓		✓	✓
Proactive (patching etc)			✓		✓	✓
Supported OS Management						
Reactive			✓		✓	✓
Proactive (patching etc)			✓		✓	✓
Supported Applications Management						
Reactive			✓			
Proactive (patching etc)			✓			

Supported Hardware	Supported Hardware	Supported Hardware	Key
Dell HP IBM Sun	Windows Server 2000, 2003, 2008 Linux Redhat 4 and 5 Solaris 9, 10 Vmware ESX 3.5	Exchange 2003 OCS 2007 Sharepoint 2007	N = Resilience Levels

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