

What's included with Lightstream?



Service	Months	Lightstream Office Light 250 (UL)	Lightstream Office Pro 500 (UL)
Lightstream Local Unlimited Bundle	Bundle together Lightstream, phone line (Analogue or SmartComms One), local calls, 120 inclusive minutes to mobiles and unlimited upload and downloads all on one bill		
	12 Months	£65	£95
	24 Months	£55	£85
Lightstream National Unlimited Bundle	Bundle together Lightstream, phone line (Analogue or SmartComms One), national calls, 120 inclusive minutes to mobiles and unlimited upload and downloads all on one bill		
	12 Months	£69	£99
	24 Months	£59	£89

	Lightstream Office Light 250	Lightstream Office Pro 500	Lightstream Office Ultra 750	Lightstream Office Ultra 1Gbps
12 Months*	£40 Monthly	£70 Monthly	£100 Monthly	£140 Monthly
24 Months Special Offer*	£30 Monthly	£60 Monthly	£85 Monthly	£120 Monthly
Download Speed**	Up to 250Mbps	Up to 500Mbps	Up to 750Mbps	Up to 1Gbps
Minimum Committed Download Speed**	60Mbps	80Mbps	100Mbps	100Mbps
Upload Speed**	Up to 125Mbps	Up to 250Mbps	Up to 375Mbps	Up to 500Mbps
Minimum Committed Upload Speed**	15Mbps	20Mbps	30Mbps	50Mbps
Monthly Usage	150GB	600GB	600GB	750GB
Monthly Upload Allowance	Unlimited			
Router	Wireless Router			
Unlimited Download*	+£10 monthly			
Multiple IP Addresses	✓	✓	✓	✓
Free.co.uk Domain	✓	✓	✓	✓
Email Anti-Virus Protection	✓	✓	✓	✓
Free Webspace	100 MB	500 MB	1 GB	1 GB
Service Level Agreement	Next Working Day			
Connection in a Lightstream Area	£120			
Connection in Licensed Area	£2,000			
Connection Outside Licensed Area	POA			
Cat5e Connection	£60 Dual Ethernet socket and cable to 100m			
Additional Usage Charges	£1 per GB			

* All prices are exclusive of VAT, prices correct at the time of print.

** Upload and download speeds experienced with Lightstream products are 'up to' the headline speed of your chosen product and your service will reflect this for the majority of the time. You will receive as a minimum at all times, the 'minimum committed speed' stated for your product.

To get connected call: **01482 337733** or visit heybusiness.kcom.com/Lightstream

